

IMPORTANT NOTICE ABOUT YOUR BILL

The Ontario Government has made the following changes effective January 1, 2016

The **Ontario Clean Energy Benefit (OCEB)** which reduced customers' electricity bills by 10% for the first 3,000 kilowatt hours (kWh) per month ended on December 31, 2015 as planned. For more information visit: www.energy.gov.on.ca/en/clean-energy-benefit/

The **Ontario Electricity Support Program (OESP)** reduces the cost of household electricity for low-income customers by applying a monthly credit directly to their bills. The program is funded by all ratepayers through a per kilowatt-hour charge on electricity bills. For more information about the program, eligibility and how to apply visit: www.OntarioElectricitySupport.ca or call 1-855-831-8151.

Residential electricity customers are now automatically exempt from the **Debt Retirement Charge (DRC)**.

Customers who provide electricity to one or more "eligible residential units" may also be exempt for consumption up to 1,500 kilowatt hours (kWh) per month multiplied by the number of eligible units. A Debt Retirement Charge Self-Declaration form must be completed and submitted to Brantford Power. Please visit www.brantfordpower.com to obtain the form. For more information visit: www.Ontario.ca/drc

