



CUSTOMER INFORMATION NOTICE

Programmable Thermostat Sales Scam

June 2013 – Brantford Power Inc. has been made aware that some customers have recently received at their door, individuals claiming to represent Brantford Power looking to sell a programmable thermostat with an “in-home display unit” and asking them to produce their bill and sign a contract.

Brantford Power does **not sell** energy saving products and advises customers to be aware of this fraudulent representation and to not produce their bill or sign a contract.

Brantford Power does offer an in-home energy display, however it’s provided free-of-charge when customers enroll in peaksaver PLUS™. For more information on this electricity conservation program, visit <http://saveonenergy.brantfordpower.com>.

Customers receiving these solicitations should report such activity to the Canadian Anti-Fraud Centre by calling it at 1-888-495-8501, or through its website at antifraudcentre.ca.

Customers who receive visits or phone calls from people who claim affiliation to Brantford Power, should confirm such affiliation by requesting identification and/or by contacting our offices at (519) 751-3522.