



## CUSTOMER INFORMATION NOTICE

### Exercising Electrical Safety Post Ice Storm

Brantford, ON, December 24, 2013 - Brantford Power wants to remind customers to use electrical safety precautions in the wake of the ice storm.

**Be careful when clearing up snow, ice and debris:** If you are clearing away snow, ice, tree limbs or other debris around your home, watch out for and stay well clear of electrical wires.

- Do not attempt to clear tree limbs that are leaning on or caught in powerlines - report them to Brantford Power.

**Monday to Friday: (8:30 – 4:30) 519-751-3522**  
**Weekends and After Hours: 519-752-0422**

- Be careful when carrying and moving ladders - Do not come near or make contact with overhead powerlines. Electricity can jump from the wires to items like ladders so you don't even have to make physical contact to risk shock or injury. Stay 35 feet or 11 meters back (about the length of a school bus).
- Be careful when digging through snow or chipping ice - Make sure that powerlines have not come down and are buried under snow or ice.

#### **Around your home:**

- Heavy accumulation of snow and ice can bring trees and branches down onto powerlines causing blackouts and electrically charged hazards. Inspect the trees surrounding your property and call Brantford Power to arrange for trimming of branches away from overhead powerlines.
- Stay warm, cozy and safe. Do your research before buying portable heaters and electric blankets and ensure they bear a recognized certification mark.
- Melting snow and ice can contribute to flooding. Beware if water gets into your home as electrical systems may be affected. If you suspect damage to your electrical system, contact a licensed electrical contractor to make the repair.

- When flood water rises above electrical outlets or power cords or is near the service panel, it could be energized. Contact Brantford Power to disconnect the power immediately.
- Portable generators, when used correctly, can provide security and comfort during power outages. Only use in dry, well ventilated areas and never connect portable generators to electrical appliances or wiring components that have been affected by flood water.

For further information on how to safely inspect electrical service coming into your home, assess for damage to electrical connections and damage done by flooding visit

[www.esasafe.com](http://www.esasafe.com).