



CUSTOMER INFORMATION NOTICE

Flood Safety Tips from the Electrical Safety Authority

Brantford, ON, March 11, 2014 – With spring around the corner, Brantford Power wants to remind customers to use electrical safety precautions in the wake of a spring thaw and possible flooding.

Electrical equipment and wiring that has been exposed to water through flooding may be dangerous if re-energized without proper evaluation and reconditioning or replacement by qualified persons.

Electrical Equipment

Electrical equipment impacted by flood water could be unsafe, this includes the main breaker.

- Power should be disconnected at the service by ensuring that the main switch is left in the “off” position until all electrical equipment has been tested.
- In the event that flood water has risen above outlets, covers power cords, or is near the service panel you should contact Brantford Power Inc. and arrange for them to disconnect power to your home.
- Once power has been turned off or disconnected a licensed electrical contractor should be contacted to determine if electrical equipment (wires, plugs) need to be replaced.
- Do not plug in or attempt to use electrical appliances that have been wet until they have been checked or serviced by a licensed electrical contractor or service agency.
- Ask your contractor, or contact the manufacturer or dealer for the nearest service location.

Portable Generators

Portable generators should not be connected to electrical appliances or wiring components that have been impacted by flood water. Portable generators can cause electrical hazards if connected or used incorrectly.

- Check your generator and all component parts to ensure that they have been approved by a recognized certification agency.
- Portable generators that are hard wired into your electrical wiring are required to have a transfer device to protect your home and the utility system.
- In addition, hardwired generator installations must be inspected by the Electrical Safety Authority to ensure they comply with Ontario Electrical Safety Code requirements.
- Portable Generators should only be used in well ventilated areas.