



For immediate release

BRANTFORD POWER WARNS BUSINESS CUSTOMERS ABOUT TELEPHONE SCAM

February 27, 2019 - BRANTFORD, ON – Brantford Power is warning customers to be aware of a telephone scam targeting businesses in the area.

Businesses in Brantford have reported receiving fraudulent telephone calls from an organization falsely claiming to be Brantford Power.

The caller demands immediate account payment within 30 minutes and threatens disconnection of power service. **Brantford Power does not demand immediate payment or disconnect customers without prior notice. Customers who receive a suspicious phone call should hang up and not provide payment or share any personal information.**

If you are unsure if a communication from Brantford Power is legitimate, please contact our Customer Care department at 519-751-3522.

Brantford Power reminds customers that utilities follow the rules mandated by the Ontario Energy Board when it comes to notifying customers about past due accounts. Brantford Power does not demand immediate payment or disconnect customers without prior notice.

Customers are asked to report any suspicious phone calls they receive to the Brantford Police Department at 519-756-0113 and the Canadian Anti-Fraud Centre at 1-888-495-8501 or www.antifraudcentre.ca.

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Brantford Power Inc. delivers electricity safely and reliably to approximately 40,000 customers in the City of Brantford. We are also committed to offering the best energy and conservation solutions, and superior customer service.

For more information, contact:

Sheri Ojero

Communications Specialist

226-387-4730

sojero@brantford.ca

@BrantfordPower

brantfordpower.com