



CUSTOMER INFORMATION NOTICE

NEW ELECTRICITY RATES IN EFFECT MAY 1ST

April 30, 2013 – (BRANTFORD, Ontario) – On April 5, 2013, the Ontario Energy Board (OEB) announced changes to electricity rates for most households and small businesses. In late March, the OEB also announced province-wide changes to delivery charges.

Effective May 1, 2013, all customers in Ontario on Time-of-Use (TOU) rates, will be charged as follows:

- On-peak (11 a.m. to 5 p.m. weekdays) = 12.4¢/kWh (an increase of 0.6¢)
- Mid-peak (7 a.m. to 11 a.m. and 5 p.m. to 7 p.m. weekdays) = 10.4¢/kWh (an increase of 0.5¢)
- Off-peak (7 p.m. to 7 a.m. weekdays, weekends & statutory holidays) = 6.7¢/kWh (an increase of 0.4 ¢).

The price change for consumers is an increase of approximately \$3.63 on the “Electricity” charge portion of electricity bills, or about 2.9% on the total monthly bill for a household with a typical consumption pattern that uses 800 kWh a month.

In addition, costs associated with smart meter data collection will increase the bill of the average residential customer by \$0.79 per month, which will be collected by all electricity utilities in the province through the delivery charge. This charge shall be in effect from May 1, 2013 to October 31, 2018.

Brantford Power Inc. purchases the electricity we deliver to customers at market prices and earns no margin on the sale of the commodity. Delivery is the cost of bringing electricity from generating stations to homes and businesses. Brantford Power recovers costs through the “Delivery” charge portion of electricity bills, accounting for approximately 22% of the total bill for a residential customer.

The combined changes determined by the Ontario Energy Board will cost the average Ontario residential customer who uses 800 kWh of electricity per month, approximately \$4.42 on their total monthly bill.

Any customers in Ontario who are still being billed using tiered-pricing will be charged as follows:

Effective May 1, 2013, two-tier rates on the Regulated Price Plan (RPP) will increase to:

- 7.8¢/kWh for the first 600 kWh consumed each month (an increase of 0.4¢); and
- 9.1¢/kWh for everything over 600 kWh consumed each month (an increase of 0.4¢).

The Ontario Clean Energy Benefit (OCEB) which calculates a 10% reduction in your electricity bill for consumption of up to 3,000 kWh monthly will continue.

If you purchase your electricity from an energy retailer, you will continue to pay electricity rates and charges provided in your contract.

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For further information please see: www.ontarioenergyboard.ca

Media inquiries: 416-544-5171

Public Inquiries: 1-877-632-2727